How do I back up my EFT Arcus data?

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v8.x and later

QUESTION

How do I back up my EFT Arcus data?

ANSWER

As part of Arcus DR policies, customer file share volumes are backed up nightly. These incremental file backups are retained for 30 days. In the event of a disaster recovery or accidental deletion by a customer, our support team can help coordinate your request with our CloudOps team to restore your data. Please note, backups are not limited in size and are performed for the purpose of business continuity, which are not charged directly to our customers.

GlobalSCAPE Knowledge Base
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