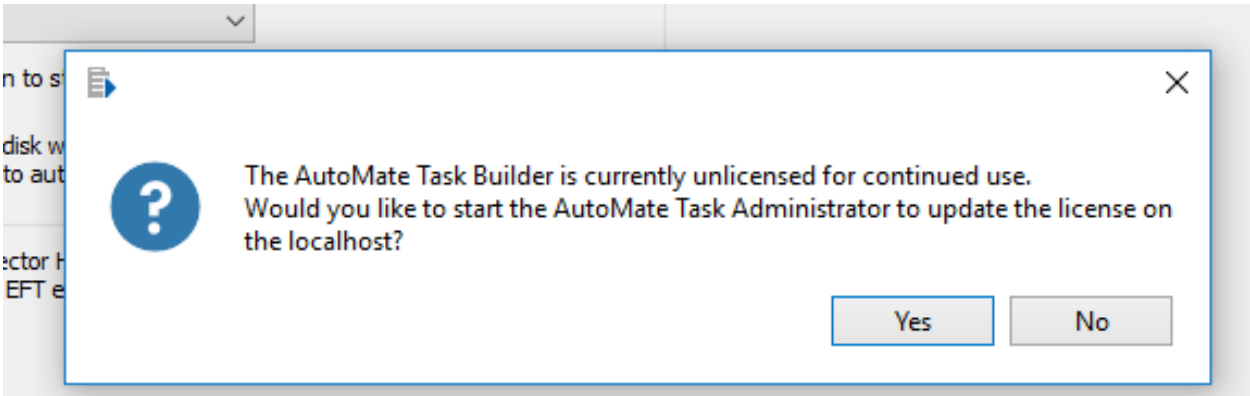
ERROR: AutoMate Task Builder is currently unlicensed for continued use

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v with Advanced Workflow module

SYMPTOM

In EFT, when attempting to edit an existing Advanced workflow remotely, it attempts to open the AWE task Builder but fails, presenting this error: "AutoMate Task Builder is currently unlicensed for continued use."



RESOLUTION

Option (1) :

1. Copy the following file from your EFT Server: C:\ProgramData\Automate\Automate Desktop 2024\OEMData.txt and copy this to your local system (same path in the remote system).
2. On your local system create the following directory C:\ProgramData\Globalscape\EFT Server\AWE\Temp
3. Attempt to open a workflow again

Option (2):

1. Upgrade to EFT 8.2.1

Option (3):

ERROR: AutoMate Task Builder is currently unlicensed for continued use

1. Stop the EFT service, re-install the EFT application as a **Repair**, and then log in to EFT as normal and retry.

MORE INFORMATION

This scenario assumes that the module is licensed, and the EFT Admin GUI is being accessed remotely using the remote administration tool.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11639/ERROR-AutoMate-Task-Builder-...