

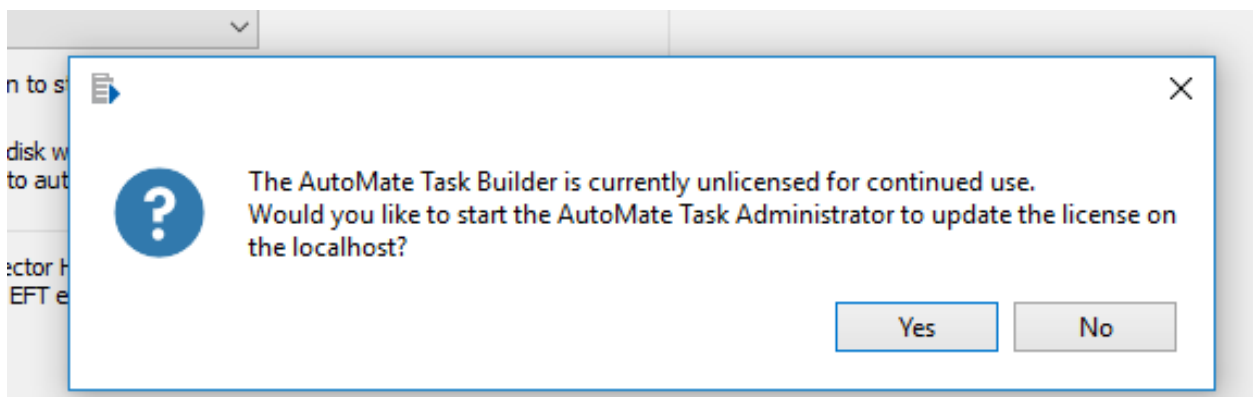
ERROR: AutoMate Task Builder is currently unlicensed for continued use

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v with Advanced Workflow module

### SYMPTOM

In EFT, when attempting to edit an existing Advanced workflow remotely, it attempts to open the AWE task Builder but fails, presenting this error: "AutoMate Task Builder is currently unlicensed for continued use."



### RESOLUTION

Option (1) :

1. Copy the following file from your EFT Server: C:\ProgramData\Automate\Automate Desktop 2024\OEMData.txt and copy this to your local system (same path in the remote system).
2. On your local system create the following directory C:\ProgramData\Globalscape\EFT Server\AWE\Temp
3. Attempt to open a workflow again

Option (2):

1. Upgrade to EFT 8.2.1

Option (3):

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1. Stop the EFT service, re-install the EFT application as a **Repair**, and then log in to EFT as normal and retry.

### **MORE INFORMATION**

This scenario assumes that the module is licensed, and the EFT Admin GUI is being accessed remotely using the remote administration tool.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11639/ERROR-AutoMate-Task-Builder-...>