

Configure Outgoing Mail Settings for Advanced Workflows in v8.2

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v8.2.x

DISCUSSION

For Automated Workflows added to EFT event rules, Automate Desktop 2024 requires that you configure the outgoing mail settings in the Automate Desktop Task Administrator interface.

To configure outgoing mail settings for Advanced Workflows in v8.2

1. In the Automate Desktop 2024 Task Administrator, click **Options**.
2. On the **Options** tab, click **Default Properties**.
3. Double-click the **Email** icon.
4. In the **Email** settings, configure the connection as shown below using the server, port, and login credentials for the outgoing mail server that Automate is to use for Automated Workflows in EFT.
5. Click **Apply**.

The screenshot shows the 'Options' dialog box in Automate Desktop. The title bar reads 'Options' and 'These settings dictate task service behavior and personal preferences.' The 'FORTRA Automate Desktop' logo is in the top right. A sidebar on the left contains 'Preferences', 'System Settings', 'Default Properties', and 'License'. The 'Email' section is active, showing a description: 'Specifies the mail server to use for outgoing e-mail. This setting is used for notification messages if enabled.' Below this are three radio buttons: 'SMTP' (selected), 'Microsoft Exchange', and 'None'. The 'Server:' field contains 'SMTPServer'. The 'Port:' field contains 'SMTPPort'. The 'Authentication type:' dropdown is set to 'Login'. Below it are 'Username:' (containing 'SMTPUser') and 'Password:' (masked with dots) fields. At the bottom right are 'Apply' and 'Cancel' buttons.

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For details of the Automate SMTP and Microsoft Exchange parameters for outgoing email, in the EFT computer, refer to:

../Program_Files/Globalscape/AutoMate/Help/Content/TaskAdmin/Options/Default_Properties/Default_Prop

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11613/Configure-Outgoing-Mail-Sett...>