

## How to hide Forgot Username or Password links in WTC?

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v8.0.6 and later

### QUESTION

How to hide "Forgot Username" link in WTC Login page?

### ANSWER

- Open **<EFT installation>\Web\Account\Login.htm** file.
- Add `style="visibility: hidden"` attribute to the table cell with the **"Forgot Username"** link within the `{{#FORGOT_USERNAME_SECTION}}`.

```
108 form id="mainform" method="post" autocomplete="off" action="/Web/Account/Login.htm"
109 <table class="loginTable">
110   <tr>
111     <td class="col1" ><label id="userNameLabel" for="username" accesskey="u">
112     <td class="col2" ><input class="tbInput" type="text" maxlength="1024" id=
113   </tr>
114   {{#FORGOT_USERNAME_SECTION}} ←
115   <tr>
116     <td class="colSpanRow inputText" style="visibility:hidden" colspan="2" > ←
117       <a href="/Web/Shadowfax/reg/register.html/#/forgot-username" target="
118     </td>
119   </tr>
120   {{/FORGOT_USERNAME_SECTION}}
```

- Save the file, restart EFT Windows Service and refresh browser.



## How to hide Forgot Username or Password links in WTC?

### QUESTION

How to hide "Forgot Password" link in WTC Login page?

### ANSWER

1. Open **<EFT installation>\Web\Account\Login.htm** file.
2. Add style="visibility: hidden" attribute to the table cell with the "**Forgot Password**" link within the **{{#FORGOT\_PASSWORD\_SECTION}}**.

```
120      {{/FORGOT_USERNAME_SECTION}}
121      <tr>
122          <td class="col1">
123              <label id="passwordLabel" accesskey="p" for="password"><u>P</u>assword:</
124          </td>
125          <td class="col2">
126              <input class="tbInput" type="password" maxlength="1024" id="password" nam
127          </td>
128      </tr>
129      {{#FORGOT_PASSWORD_SECTION}} ←
130      <tr>
131          <td class="colSpanRow inputText" style="visibility:hidden" colspan="2">
132              <a href="/Web/Shadowfax/reg/register.html/#/forgot-password" target="_bla
133          </td>
134      </tr>
135      {{/FORGOT_PASSWORD_SECTION}}
136      {{#CLIENT_CHECKBOX_SECTION}}
137
```

3. Save the file, restart EFT Windows Service and refresh browser.



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GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11596/How-to-hide-Forgot-Username-...>