

HA nodes will not communicate with each other in EFT HA installed in AWS

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT HA in AWS, all versions

### **SYMPTOM**

In EFT HA installed in AWS, nodes will not communicate with each other.

### **CAUSE**

AWS Managed AD Domains have a policy that disables MSMQ. MSMQ is supported via workgroups, but not via domain policies.

### **RESOLUTION/WORKAROUND**

On the EFT computer, change or create the following registry setting:

Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\MSMQ\Parameters

Set REG\_DWORD workgroup to 1.

- 1 is workgroup mode.
- 0 is AD mode

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11578/HA-nodes-will-not-communicat...>