HA nodes will not communicate with each other in EFT HA installed in Amazon Web Services

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT HA in AWS, all versions

SYMPTOM

In EFT HA installed in AWS, nodes will not communicate with each other.

CAUSE

AWS Managed AD Domains have a policy that disables MSMQ. MSMQ is supported via workgroups, but not via domain policies.

RESOLUTION/WORKAROUND

On the EFT computer, change or create the following registry setting:

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\MSMQ\Parameters

Set REG_DWORD workgroup to 1.

- 1 is workgroup mode.
- 0 is AD mode

GlobalSCAPE Knowledge Base
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