Upgrading to EFT v8.1 or later

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v8.1 and later

DISCUSSION

Before upgrading your EFT installation to EFT v8.1, please read and understand the following information.

- EFT v8.1 and later support upgrades only from v8.0.5, v8.0.6, and v8.0.7. The EFT installer will prevent you from upgrading if it detects an installed version that is not supported in the v8.1 upgrade path.

If you are upgrading between versions that are more than 2 versions apart, you will need to complete more than one upgrade. (e.g., upgrade from v8.0.5, v8.0.6, or v8.0.7 to 8.1.0 before upgrading to a later v8.x.) After each upgrade, you will need to restart the EFT server service and log in to the administration interface before you start the next upgrade.

- The previous (32-bit) version of EFT (v8.0.5, v8.0.6, or v8.0.7) will be uninstalled automatically. When you have EFT 8.0.7 or lower installed (32-bit) and you upgrade to EFT 8.1.x (64-bit), the installer will remove the 32-bit version of EFT, then install the 8.1 64-bit version, it doesn't upgrade the files.
- When the previous (32-bit) version of EFT is uninstalled, the EFT service account is discarded. You must recreate the Windows service account for EFT service to use. For details of creating the EFT service account, refer to windows_account_for_the_eft_service.htm in the EFT help.
- Server Backups shall be done prior to upgrades (this includes any WTC customizations).
- If you are using an Oracle database, you must install both the 32-bit ODAC drivers for the report writer, and the 64-bit ODAC drivers for EFT to work with Oracle.
- In the RSA Authentication server, if EFT is not configured as the fully qualified domain name, for example: EFTServer2019.test.globascape.net (fully qualified name), and is instead listed as just EFTServer2019, it is possible that post-upgrade RSA Authentications may fail and the EFT log may report an error message: "RSA Authentication Agent is not initialized." (This is configured on the RSA server, not in in EFT, and the sdconf.rec file is copied from the RSA Server to EFT. That file cannot be edited.)

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- When upgrading to EFT 8.2, EFT administrators will need to configure the Automate Service account, refer to Automate Desktop Service (helpsystems.com)

For more information about upgrading, refer to the following Knowledgebase articles:

- Upgrading EFT v7.x - 8.0.6
- Upgrading to v807
- Installing and Upgrading EFT in an Active-Active HA Cluster
- Installing or Upgrading EFT in a Failover Active-Passive Cluster

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11571/Upgrading-to-EFT-v81-or-late...