

Registration Support for Migrated Environments

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v8.0.7 and later

DISCUSSION

Registering the Advanced Authentication Modes or Regulatory Compliance modules requires that EFT be registered beforehand.

EFT registration will accept ASM serial numbers and will unlock the Advanced Authentication Modes Module and Regulatory Compliance module, only after EFT has been unlocked with a pre-8.0.7 Enterprise serial number.

- Due to limitations of the same PCI IcN (Item Control Number) for Express and Enterprise, ASM Product Serial number registrations will only be accepted in the Regulatory Compliance Module. Requests to register Advanced Authentication modes with an ASM license key will report invalid product.
- During EFT's retry attempt with various Product Codes (IcN's), EFT should submit the proper ASM code so that it is accepted in the database. For example, if ASM's product code (IcN) is PCI, we should include PCI in the retry attempts to the registration server.
- EFT will follow this process for Perpetual, Monthly, and Yearly ASM serial numbers.
- Upon successful registration of the ASM key, EFT will unlock both the Advanced Authentication Modes and Regulatory Compliance (like how an upgrade behaves).

EFT registration will accept ESM serial numbers and will unlock the Regulatory Compliance Module, only after EFT has been unlocked with a pre-8.0.7 Express serial number.

- Due to limitations of the same PCI IcN for Express and Enterprise, ESM Product Serial number registrations will only be accepted in the Regulatory Compliance Module. Requests to register Advanced Authentication modes with an ASM license key will report invalid product. Additionally, the ESM module does not provide EFT administrators with free unlock access to the Advanced Authentication modes module. The customer will need to contact their sales representative to purchase an Advanced Authentication modes module serial number.
- During EFT's retry attempt with various Product Codes (IcN's), EFT should submit the

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proper ESM code so that it is accepted in the database. For example, if ESM's product code (IcN) is PCI, we should include PCI in the retry attempts to the registration server.

- EFT will follow this process for Perpetual, Monthly, and Yearly ESM serial numbers.
- Upon successful registration of the ESM key, EFT will unlock only the Regulatory Compliance Module (like how an upgrade behaves).

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11566/Registration-Support-for-Mig...>