

## OAI "Publisher cannot be verified"

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, all versions

### **SYMPTOM**

During an install of EFT's Outlook Add-In, a prompt appears stating that the "Publisher cannot be verified."

### **CAUSE**

New version is available.

### **RESOLUTION/WORKAROUND**

Install newest version.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11554/OAI-Publisher-cannot-be-veri...>