

The bezel cutout on the iPhone 11 (i.e., chin) causes parts of the MTC app UI to be cutoff

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT MTC, all versions

SYMPTOM

The bezel cutout on the iPhone 11 (i.e., chin) causes parts of the MTC app UI to be cutoff. When you rotate the phone in landscape mode, some of the buttons and/or options are cutoff.

CAUSE

The MTC is designed to work in portrait mode on a phone or tablet. It works in landscape, but there may be some issues with icons.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11538/The-bezel-cutout-on-the-iPho...>