# WTC session times out when trying to upload 1000 files simultaneously when using the EDGE or IE browser

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, v8.x and later

**SYMPTOM**

WTC session times out when trying to upload 1000 files simultaneously when using the EDGE or IE browser.

**CAUSE**

Older Edge and Internet Explorer versions do not perform well with that many files. It could also be related to the amount of RAM or CPU capability on the client computer.

**RESOLUTION/WORKAROUND**

Do one or more of the following to improve upload performance:

- Limit simultaneous uploads to 500 files or fewer
- Use Chrome, Firefox, or Edge Chromium browser for those sorts of uploads
- Increase RAM and CPU speed on the client computer

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11530/WTC-session-times-out-when-t...