

## CuteFTP and WTC number of bytes transferred is different

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v7.4.x and later

### DISCUSSION

When using CuteFTP® or the Web Transfer Client in EFT™ to transfer the same file, the number of bytes transferred is reported as a different number.

HTTPS Inbound from CuteFTP															
Protocol	C Time_stamp	RemoteIP	RemotePc	LocalIP	LocalPort	Protocol	SiteName	Command	Command	FileName	VirtualFol	PhysicalFol	IsInternal	FileSize	TransferT
107	06:44.0	172.16.1.1	58874	172.16.1.1	443	HTTPS	MySite	created	/BATMAN	BATMAN.i	/usr/remote	C:\inetpul	0	444816	22
HTTPS Inbound from WTC															
Protocol	C Time_stamp	RemoteIP	RemotePc	LocalIP	LocalPort	Protocol	SiteName	Command	Command	FileName	VirtualFol	PhysicalFol	IsInternal	FileSize	TransferT
108	08:43.6	172.16.1.1	58985	172.16.1.1	443	HTTPS	MySite	created	/BATMAN	BATMAN.i	/usr/remote	C:\inetpul	0	444816	85

The reason for this difference is that different upload mechanisms are used in WTC and CuteFTP. The WTC uses a software library that allows for automatically resumable file uploads over HTTPS. CuteFTP uses the HTTPS protocol or other protocol.

Unlike the WTC, CuteFTP does not automatically resume interrupted transfers. In those situations, you must manually resume the transfer.

Refer to "[Resuming Transfers](#)" in the CuteFTP help.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11529/CuteFTP-and-WTC-number-of-by...>