

Could not upload a 1.5 GB file to the ICAP server

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, v7.x and later

**SYMPTOM**

Could not upload a 1.5 GB file to the ICAP server.

**CAUSE**

The connection to the ICAP server timed out before EFT received a response. You may need to increase the timeout period on EFT. The full error message is pasted below:

**Exception thrown while tasking ICAP client to process REQMOD: Unable to read data from the transport connection:**

**A connection attempt failed because the connected party did not properly respond after a period of time,**

**or established connection failed because connected host has failed to respond.**

**RESOLUTION/WORKAROUND**

You can increase the timeout response period on EFT server using the advanced property described below.

**Prior to v8:**

Create DWORD at registry Path:

HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\GlobalSCAPE Inc.\EFT Server  
7.0

Name: **ICAPConnectionTimeoutInMs**

Minimum = 0

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Maximum = 2147483647 (anything above that will crash the EFT server service)

Default = 20000 (20 seconds)

### **For v8 and later, edit the JSON file:**

```
{  
  "ICAPConnectionTimeoutInMs": 20000  
}
```

Replace "enter value here" with the timeout period that you want. (Refer to Maximum, Minimum, and default values above.)

**For instructions for editing Advanced Properties,** refer to <https://kb.globalscape.com/Knowledgebase/11526/Advanced-Properties>.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11527/Could-not-upload-a-15-GB-fil...>