

# Receiving network issue warning when downloading files in browser

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, v7.x and later

## **SYMPTOM**

Receiving network issue warning when downloading files in browser.

## **CAUSE**

This is caused by using a self-signed certificate. The use of unsigned certificates and/or certificates without subject alternate name is discouraged.

## **RESOLUTION/WORKAROUND**

Workarounds are to have a valid certificate, use special flags to ignore improper certificates, or not use HTTPS.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11525/Receiving-network-issue-warn...>