Event rule sending duplicate emails in HA environment for User Account Created event

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.x and later

SYMPTOM

Event rule sending duplicate emails in HA environment.

CAUSE

Each running EFT HA cluster node fires the **User Account Created** event, and, therefore, runs all **User Account Created** rules.

RESOLUTION/WORKAROUND

Add an "If Node name" Condition to the Rule.

MORE INFORMATION

Refer to these topics in the [online help](#) for your version of EFT:

- HA FAQ
- User Events
- Server Conditions

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11486/Event-rule-sending-duplicate...