BCC field is not visible in a sent email when using Outlook "Save Sent Item to" option.

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.x

SYMPTOM

BCC field is not visible in a sent email when using Outlook "Save Sent Item to" option.

CAUSE

Only default Outlook configuration is supported (standard Outlook install imposed defaults). Non-standard or customized configuration (such as saving sent messages in a folder other than the default "Sent Items" folder) is not supported.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11474/BCC-field-is-not-visible-in-...