Direct access links do not work with SSO

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.4.11

SYMPTOM

Direct access links do not work with SSO

WORKAROUND

Remove the POUND SIGN from the URL

For example, in this path e.g., https://localhost/#/Usr/a/anothertest.txt remove the # so that you have https://localhost/Usr/a/anothertest.txt.

1. The WTC log in page with SSO button appears.
2. Click SSO.
3. Sign in to SSO with your username and password.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11445/Direct-access-links-do-not-w...