

Calculate, show, or hide user disk quota

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v7.4.11 - v7.4.13.x
- In EFT v8 and later, add the values below to the [AdvancedProperties.json](#) file (Value names ARE case sensitive)

DISCUSSION

Disk space management is an important aspect of server administration. A disk quota is a limit set by a system administrator to restrict the amount of file space allocated to each user. Users do not have a specified disk quota by default. In EFT v7.4.13 and later, to improve startup performance, disk quota is set to 0 upon EFT server service start, even when users have files in their folders. With this change, the EFT server service is not bogged down calculating every user's baseline at service startup. Once a user logs in to EFT, the disk quota is calculated for that user. Upon each upload/download by that user, the user's disk quota value is incremented or decremented accordingly. The resulting value is stored for that user (or template), and it becomes the new baseline. When the quota reaches the max specified in EFT, no more uploads are allowed. When files are added to a user's folder "out of process" (e.g., an administrator manually copies files to the user's folder), the size of the files is not added to the user's total until the next calculation. Therefore, what EFT sees as the new "Used disk space" value may not be the same as the actual size of the folder. This can also occur during parallel uploads from clients like CuteFTP, because EFT evaluates each request independently, not in aggregate, when determining whether the request exceeds the quota limit.

The administrator can manually initiate a baseline re-calculation by clicking **Recalculate** on the user account's **General** tab, or set the registry override described below to specify a re-baseline period. Another setting can be created to write to the EFT log after a period of seconds if the calculation takes longer than specified.

To specify the disk quota options, create the following registry settings or advanced properties

Registry

path: **HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\GlobalSCAPE Inc.\EFT Server 7.4**

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Type: DWORD

Cached: yes

Backup/Restore: yes

Value name	Description	Values
		0 or false = off/hidden; 1 or true = show controls

ShowQuotaControls

Show or hide
quota controls

Prior to v8:
Although the controls are not displayed when hidden, the functionality is still there.

v8 and later: If the function is enabled, the quota controls are not hidden (JSON requires true or false value)

Default = 1

DiskQuotaBaselineCalculationFrequencyInDays

Specify number of days before EFT is to calculate used disk space.

Min = 0 (user upon user login)

Max = 30

DiskQuotaBaselineCalculationTimeoutInSec

Specify how long EFT is to wait for calculation to complete.

Default = 20

Max =

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For versions prior to 7.4.13; not applicable to 7.4.13 and later:

CalculateQuotaForNeverLoggedInUsers	When defined, do not calculate disk quota for a user until their first log-in	1 = do not calculate disk quota for a user until their first log-in 0 (or not defined) = disable this setting
CalculateQuotaForDisabledUsers	When defined, do not calculate disk quota for a user that is disabled	1 = do not calculate disk quota for a user that is disabled 0 (or not defined) = disable this setting

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margin-top: 0in; margin-right: 0in; margin-bottom: 10.0pt; margin-left: 0in; line-height:
115%; font-size: 11.0pt; font-family: "Calibri" , "sans-serif"; width: 119.7pt; border: solid
white 1.0pt; border-bottom: solid white 3.0pt; background: #4F81BD; padding: 0in 5.4pt
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3.0pt; padding: 0in 5.4pt 0in 5.4pt; } .telerik-reTable-2 td.telerik-reTableHeaderLastCol-2 {
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GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11429/Calculate-show-or-hide-user-...>