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QUESTION

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ANSWER

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Before you clear the cache (browser history), click the Home icon and close all of the other tabs.

- In Mozilla Firefox, click **Tools > Options > Privacy & Security**. Under **History**, click **Clear History**.
- In Microsoft Internet Explorer, click **Tools > Delete browsing history**. In the dialog box that appears, ensure the check box for **Temporary Internet files and website files** and for **History** are selected, then click **Delete**. To prevent saving pages in the

future, click **Tools > Internet Options**, then under **Security**, select the **Empty Temporary Internet Files folder when browser is closed**, and then click **OK**.

- In Microsoft Edge, click **Settings > Clear browsing data**. In the dialog box that appears, ensure the check boxes for data you want to clear are selected, then click **Clear**. To prevent saving data in the future, turn on **Always clear this when closing the browser**. Here, you can also clear Bing search history and your data in the cloud.
- In Google Chrome, press CTRL+H, then click **Clear browsing data**. In the dialog box that appears, select the items that you want to clear, and then click **Clear Data**. Ensure that the **Browsing history** and **Cached images and files** check boxes are selected.