The program can't start because a DLL is missing from your computer

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP, Windows version 9.x and later

SYMPTOM

The program can't start because a DLL is missing from your computer.

WORKAROUND

The problem is that the Visual C++ Redistributable failed to install.

The fix is to go to https://support.microsoft.com/en-us/help/2999226/update-for-universal-c-runtime-in-windows to download and install the file specific to your operating system, or install/update Windows 10, which installs the necessary DLL.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11417/The-program-cant-start-becau...