

EFT Site cannot connect to the second DMZ Gateway even though the host name matches

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Enterprise v 7.4.6 and later

DISCUSSION

If the EFT Site is unable to connect to DMZ Gateway, you may need to override number of DMZ Gateway connection retry attempts before next address resolving.

This issue can occur when you have a second DMZ Gateway defined, such as in a failover cluster configuration.

HKEY_LOCAL_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server
4.0\EFTClient

Type: DWORD

Value name: gw_retryattempts

Default Value: 10

Minimum Value: 0

Maximum Value: 4294967295

Cached: no

Backup/Restore: no

(There is no 32-bit version because there is no 32-bit OS supported.)

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11416/EFT-Site-cannot-connect-to-t...>