

Performance time accessing EFT is too long when accessing via FileZilla

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Enterprise v 7.4.6 and later

SYMPTOM

Performance times accessing EFT are too long (around 30 seconds) when accessing via FileZilla.

WORKAROUND

Performance time can be improved when ignoring folder encryption status.

Set the following registry key to true.

HKEY_LOCAL_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server 7.3\

Type: BOOL

Value name: IgnoreFolderEncryptionStatus

Default Value: false

Cached: yes

Backup/Restore: yes

(There is no 32-bit version because there is no 32-bit OS supported.)

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11413/Performance-time-accessing-E...>