

Trying to connect to a remote server using SFTP with EFT and cannot list the folders; upload fails

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, all versions

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

### **DISCUSSION**

Trying to connect to a remote server using SFTP with EFT and cannot list the folders; upload fails with message "Failed to retrieve folder listing."

**To upload to remote servers over SFTP**, set the following advanced property to 0:

In EFT v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{  
"EnableCreateRemotePathForSFTP": 0  
}
```

In versions prior to v8.0:

HKEY\_LOCAL\_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server 4.0

**Type:** REG\_DWORD

**Value name:**EnableCreateRemotePathForSFTP

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**Values:** 1 - enable (Default); 0 - disable

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11396/Trying-to-connect-to-a-remot...>