

Trying to connect to a remote server using SFTP with EFT and cannot list the folders; upload fails

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, all versions

DISCUSSION

Trying to connect to a remote server using SFTP with EFT and cannot list the folders; upload fails with message "Failed to retrieve folder listing."

To upload to remote servers over SFTP, set the following registry entry to 0:

HKEY_LOCAL_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server 4.0

Type: REG_DWORD

Value name: EnableCreateRemotePathForSFTP

Values: 1 - enable (Default); 0 - disable

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11396/Trying-to-connect-to-a-remot...>