DMZ Gateway administration interface fails to launch on SuSe Linux

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- DMZ Gateway, all versions

SYMPTOM

The DMZ Gateway administration interface fails to launch and displays a warning timeout of 90 seconds waiting for JVM to start. On other Linux boxes such as CentOS, RHEL, and Ubuntu the DMZ Gateway administration interface launches without error.

WORKAROUND

On the SuSe Linux operating system, you must be logged in as root to launch the administration interface.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11395/DMZ-Gateway-administration-i...