

# DMZ Gateway administration interface fails to launch on SuSe Linux

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- DMZ Gateway, all versions

## SYMPTOM

The DMZ Gateway administration interface fails to launch and displays a warning timeout of 90 seconds waiting for JVM to start. On other Linux boxes such as CentOS, RHEL, and Ubuntu the DMZ Gateway administration interface launches without error.

## WORKAROUND

On the SuSe Linux operating system, you must be logged in as root to launch the administration interface.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11395/DMZ-Gateway-administration-i...>