

Workspace/Send Portal sender's email address

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v7.3.7 and later

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT. **DISCUSSION**

When sending an email from the Send Portal or inviting someone to join a Workspace, the recipient can receive the email from the sender's address OR from the email address set as the default in the EFT administration interface on the **SMTP** tab. This can be controlled via the advanced property below. (If the sender's email address is not specified in EFT, the FROM email defaults to the address specified on the SMTP tab.)

You must restart the EFT server service for the changes to take effect.

To change the FROM address option

In EFT v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

To provide SMTP tab's email when client email is not accessible ("Is visible to user" option unselected).

```
{  
"WSInviteFromAddrUseOwnerEmail": 1  
}
```

In versions prior to v8.0:

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Enable the following registry entry:

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\GlobalSCAPE Inc.\EFT Server
7.2\WSInviteFromAddrUseOwnerEmail=0

Type: DWORD

Value name: WSInviteFromAddrUseOwnerEmail

Default Value: 0

Cached: yes

Backup/Restore: yes

The registry override sets the sender (FROM) address:

0 - (Default behavior.) If the Workspace invitation is sent by adding users to a Workspace, the recipients receive the invitation email from the email address specified on the SMTP tab; if a user sends an email using the Send portal in Workspaces, the sender's email address is used in the From address.

1 - Recipient receives the email from the email address specified on the SMTP tab, irrespective of whether it was initiated from adding a user to Workspace or from the Send portal.

2 - Recipient receives the email from the sender's email address, irrespective of whether it was initiated from adding a user to Workspace or from the Send portal.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11384/WorkspaceSend-Portal-senders...>