

"MAC check failed" error when connecting to TIBCO Internet Server 7.3.1 using HMAC512.

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, version 7.2.1 and later

**SYMPTOM**

EFT logs "MAC check failed" error when connecting to TIBCO Internet Server 7.3.1 using HMAC512.

**RESOLUTION**

This is not an EFT issue, but an issue with the TIBCO implementation of the SHA2-HMAC-512 algorithm.

To resolve this issue, apply the TIBCO hot fix 7.3.1HF3, which you can request from TIBCO support.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11370/MAC-check-failed-error-when-...>