"MAC check failed" error when connecting to TIBCO Internet Server 7.3.1 using HMAC512.

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, version 7.2.1 and later

SYMPTOM

EFT logs "MAC check failed" error when connecting to TIBCO Internet Server 7.3.1 using HMAC512.

RESOLUTION

This is not an EFT issue, but an issue with the TIBCO implementation of the SHA2-HMAC-512 algorithm.

To resolve this issue, apply the TIBCO hot fix 7.3.1HF3, which you can request from TIBCO support.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11370/MAC-check-failed-error-when-...