

Can I prevent LDAP users from being synchronized until they log in?

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, version 7.2 and later

**QUESTION**

Can I prevent LDAP users from loaded into EFT until they log in?

**ANSWER**

**In EFT v7.4 and later:**

In the **LDAP Authentications Options** dialog box, select the **Synchronize users only after they first attempt to log in** check box to specify whether to load the LDAP user database into EFT all at once or to pull users one-by-one after successful logins (the latter would be better for performance). This option should help the customer to decrease memory consumption, but the next points should be considered:

- It does not affect the previously populated clients and will work only for newly created clients.
- The typical scenario where this option will be the most effective is when using a huge LDAP data source for EFT with a relatively small number of connected clients (the number of actually used client's logins).

**In EFT versions prior to v7.4**

Create the registry setting below:

HKEY\_LOCAL\_MACHINE\Software\Wow6432Node\GlobalSCAPE Inc.\EFT Server 7.0\

**Name:** IgnoreNeverLoggedInLDAPUsers

**Type:** BOOL

**Values:** 0 = load all users (default); 1 = pull users one at a time as they log in

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**Cached:** yes

**Backup/Restore:** yes

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11368/Can-I-prevent-LDAP-users-fro...>