

## Event Rule fails with error 1193046

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, all versions

### SYMPTOM

An Event Rule that calls a command (custom batch script, etc.) may fail every time or intermittently. The CL log returns 1193046.

### WORKAROUND


This error code is returned when EFT terminates the custom command step of an Event Rule due to the timeout setting specified in the Command Parameters. The Custom Command might be running longer than the value (default is 30 seconds) set in the Command Settings. If this is the case, the value should be removed or adjusted to fit the need of the command.

Command Settings

☒ Enable this command

Command label:  E.g. RunScript, ZIPP, Move Records, etc.

Command description:

Executable path:    
e.g. path to cscript.exe, cmd.exe, php.exe, perl.exe, etc.

Parameters(optional):

The script or batch file path including any optional parameters.  
e.g. c:\temp\script.vbs or c:\temp\run.bat -e -s %1% %2%

Troubleshooting

☐ Redirect output to a log file:

☒ Enable process timeout

Terminate process if still running  seconds

FTP Custom Command Specific

Optional configuration if this command will be used as a custom "SITE" command executed by connecting FTP clients:

☒ Apply ☒ Refresh ☒ Remove

EFT Server started on Oct 07, 2014. 01:12:43 PM Users connected: 0

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GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11353/Event-Rule-fails-with-error-...>