

Folder Monitor Event Rule is failing at a certain time of day, error code 80070020

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, v6.3 and later

**SYMPTOM**

Folder Monitor Event rule set to move files to a network share is failing at a certain time of day, getting error code 80070020. It doesn't always fail.

**WORKAROUND**

The error code means that the remote share is not available.

In the Folder Monitor Event Rule, in the **Monitor Folder** dialog box, enable the **Scan for files** option. This will ensure that, if the initial attempt fails, EFT will try to access the shared folder again at a later time. When the remote share is available, EFT will be able to execute the Event Rule.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11352/Folder-Monitor-Event-Rule-is...>