Unable to import PFX certificate into EFT because it does not use a passphrase and/or it is missing the private key

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.0 and later

SYMPTOM

Unable to import a certificate into EFT because it does not use a passphrase and/or it is missing the private key.

WORKAROUND

EFT requires three items to successfully implement an SSL certificate: The certificate, private key, and passphrase.

A .pfx file will usually contain both the certificate and private key.

If the .pfx certificate was created in IIS, it most likely does not have a passphrase associated with it. You can export the corresponding private key and create a passphrase from within IIS.

Refer to the attached PDF for the procedure.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11349/Unable-to-import-PFX-certifi...