SAT Error - Failed to validate certificate

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v6 and later
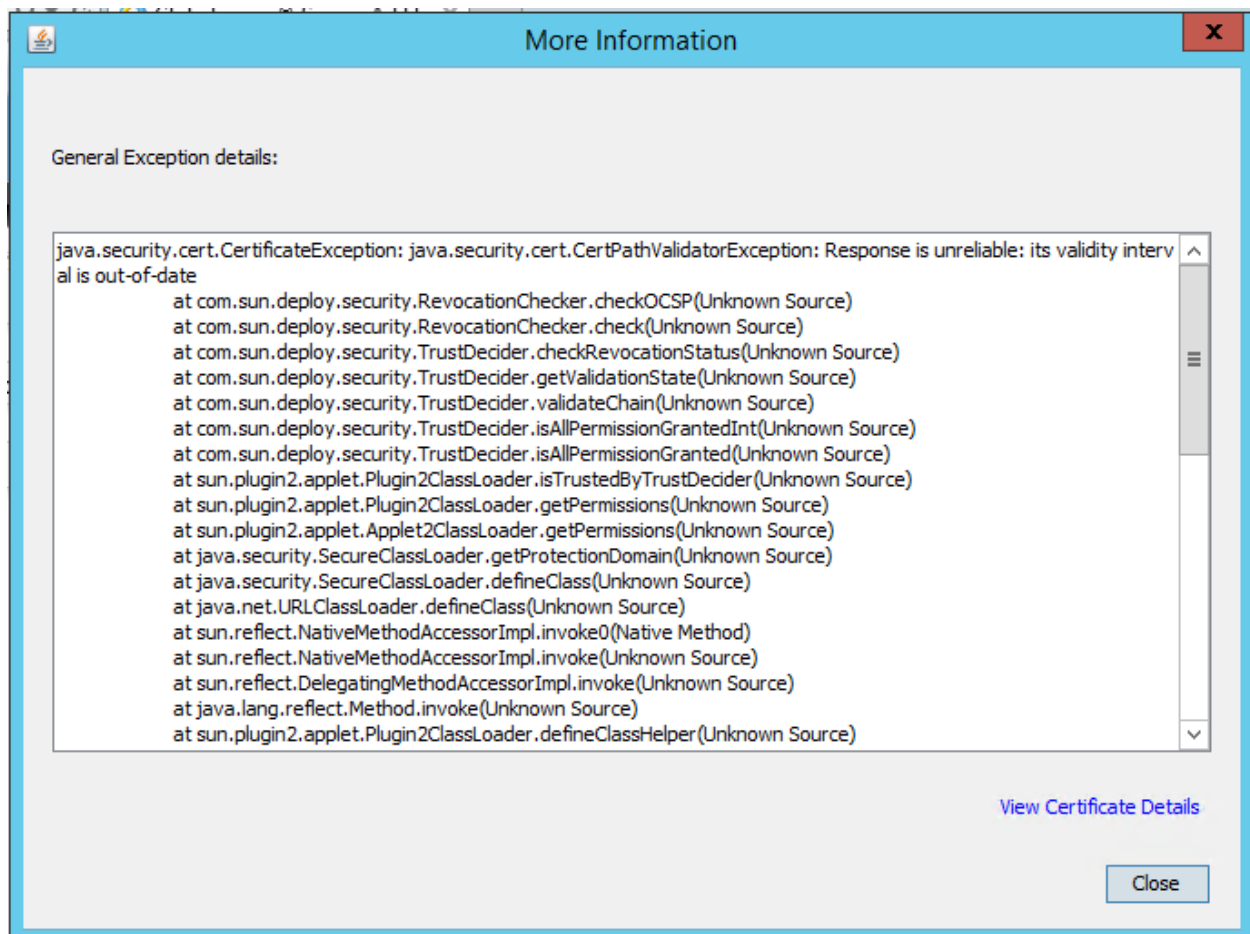
DISCUSSION

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.0 and later

SYMPTOM

A Java exception occurs when a client attempts to access the Secure Ad Hoc Transfer (SAT) module. A "SAT Error - Failed to validate certificate" error appears.

SAT Error - Failed to validate certificate

RESOLUTION

Java JARs require a signed certificate for Java to recognize them as valid.

You can download updated JARs with our newly signed certificate attached to this article.

For SAT:

1. Copy the JARs from the **/SAT/lib** folder of the archive/zip file.
2. Copy the JARs to default path (**C:\InetPub\wwwroot\EFTAdhoc\lib**), replacing the existing JARs.
3. Restart IIS.
4. Clear the client's Java cache. (For instructions for clearing your Java cache, refer to https://wiki.umbc.edu/pages/viewpage.action?pageId=5244802.)
5. Clear the client's browser cache (if necessary).

If you still use the unsupported Java WTC:

1. Copy the JARs from the **/WTC/lib** folder of the archive/zip file.
2. Copy the JARs to default path, **C:\Program Files (x86)\Globalscape\EFT Server Enterprise\web\public\EFTClient\wtc\lib**, replacing the existing JARs.
3. Clear the client's Java cache. (For instructions for clearing your Java cache, refer to https://wiki.umbc.edu/pages/viewpage.action?pageId=5244802.)
4. Clear the client's browser cache (if necessary).

GlobalSCAPE Knowledge Base

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