IBM Sterling "SFTP Client Get Service" pulls incomplete files from EFT server.

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, all versions

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

SYMPTOM

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RESOLUTION

Create the following advanced property: SFTPOutQueueBytesLimit

In EFT v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

{

"SFTPOutQueueBytesLimit": Specify (in bytes) upper limit of SFTP out queue. 0 = no limit

}

In versions prior to v8.0:

32-bit:

HKEY_LOCAL_MACHINE\Software\Software\Globalscape Inc.\EFT Server 7.1\

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64-bit:

HKEY_LOCAL_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server 7.1\

Type: DWORD

Default Value: 1048576

Minimum Value: 0

Maximum Value: 4294967295

Cached: yes

Backup/Restore: yes

Description: Specifies (in bytes) upper limit of SFTP out queue. 0 - no limit

MORE INFORMATION

Refer to the IBM Support article on this topic at http://www-01.ibm.com/support/docview.wss?uid=swg21986829.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11338/IBM-Sterling-SFTP-Client-Get...