

IBM Sterling "SFTP Client Get Service" pulls incomplete files from EFT server.

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, all versions

**SYMPTOM**

IBM Sterling "SFTP Client Get Service" pulls incomplete files from EFT server.

**RESOLUTION**

Create the following registry key:

**32-bit:**

HKEY\_LOCAL\_MACHINE\Software\Software\Globalscape Inc.\EFT Server 7.1\

**64-bit:**

HKEY\_LOCAL\_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server 7.1\

SFTPOutQueueBytesLimit

**Registry Path:** SOFTWARE\GlobalSCAPE Inc.\EFT Server 7.1

**Type:** DWORD

**Default Value:** 1048576

**Minimum Value:** 0

**Maximum Value:** 4294967295

**Cached:** yes

**Backup/Restore:** yes

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**Description:** Specifies(in bytes) upper limit of SFTP out queue. 0 - no limit

### **MORE INFORMATION**

Refer to the IBM Support article on this topic at

<http://www-01.ibm.com/support/docview.wss?uid=swg21986829>.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11338/IBM-Sterling-SFTP-Client-Get...>