

IBM Sterling "SFTP Client Get Service" pulls incomplete files from EFT server.

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT, all versions

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

## **SYMPTOM**

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## **RESOLUTION**

Create the following advanced property: SFTPOutQueueBytesLimit

### **In EFT v8 and later:**

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{  
  
  "SFTPOutQueueBytesLimit": Specify (in bytes) upper limit of SFTP out queue. 0 =  
  no limit  
  
}
```

### **In versions prior to v8.0:**

32-bit:

HKEY\_LOCAL\_MACHINE\Software\Software\Globalscape Inc.\EFT Server 7.1\

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64-bit:

HKEY\_LOCAL\_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\EFT Server  
7.1\

**Type:** DWORD

**Default Value:** 1048576

**Minimum Value:** 0

**Maximum Value:** 4294967295

**Cached:** yes

**Backup/Restore:** yes

**Description:** Specifies (in bytes) upper limit of SFTP out queue. 0 - no limit

## **MORE INFORMATION**

Refer to the IBM Support article on this topic at  
<http://www-01.ibm.com/support/docview.wss?uid=swg21986829>.

GlobalSCAPE Knowledge Base  
<https://kb.globalscape.com/Knowledgebase/11338/IBM-Sterling-SFTP-Client-Get...>