

## Enabling Workspaces for external users on CAC-authenticated Site

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT v7.3.40 and later

### **DISCUSSION**

As designed, users on CAC-Authenticated Sites are unable to share Workspaces with non-CAC users (i.e., external users). To allow users on CAC-Authenticated Sites to share Workspaces with non-CAC users, a new registry key was introduced to permit externally invited Workspace users to log in via the traditional username/password method.

When enabled, the WTC login page will display a traditional username/password login option as well as a smartcard login button. Internal CAC users are denied authorization if they attempt to login using a username/password. Internal CAC users must use the smartcard login option. External Workspace users will use the username/password option for gaining WTC access.

**WARNING** This setting should only be used on CAC-authenticated Sites with Workspaces enabled for sharing with external users. If you do not have a Site that uses both CAC and Workspaces with external users, do not set the AllowNonCACUsers registry key to 1; doing so will cause undesirable login behavior.

**To enable this feature, set the following DWORD value to 1:**

AllowNonCACUsers

**Registry Path:** HKLM\SOFTWARE\Wow6432Node\GlobalSCAPE Inc.\EFT Server 7.3\

**Type:** bool

**Default Value:** 0

**Cached:** yes

**Backup/Restore:** yes

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**Description:** Set to 1 for true or 0 (or remove) for false.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11329/Enabling-Workspaces-for-exte...>