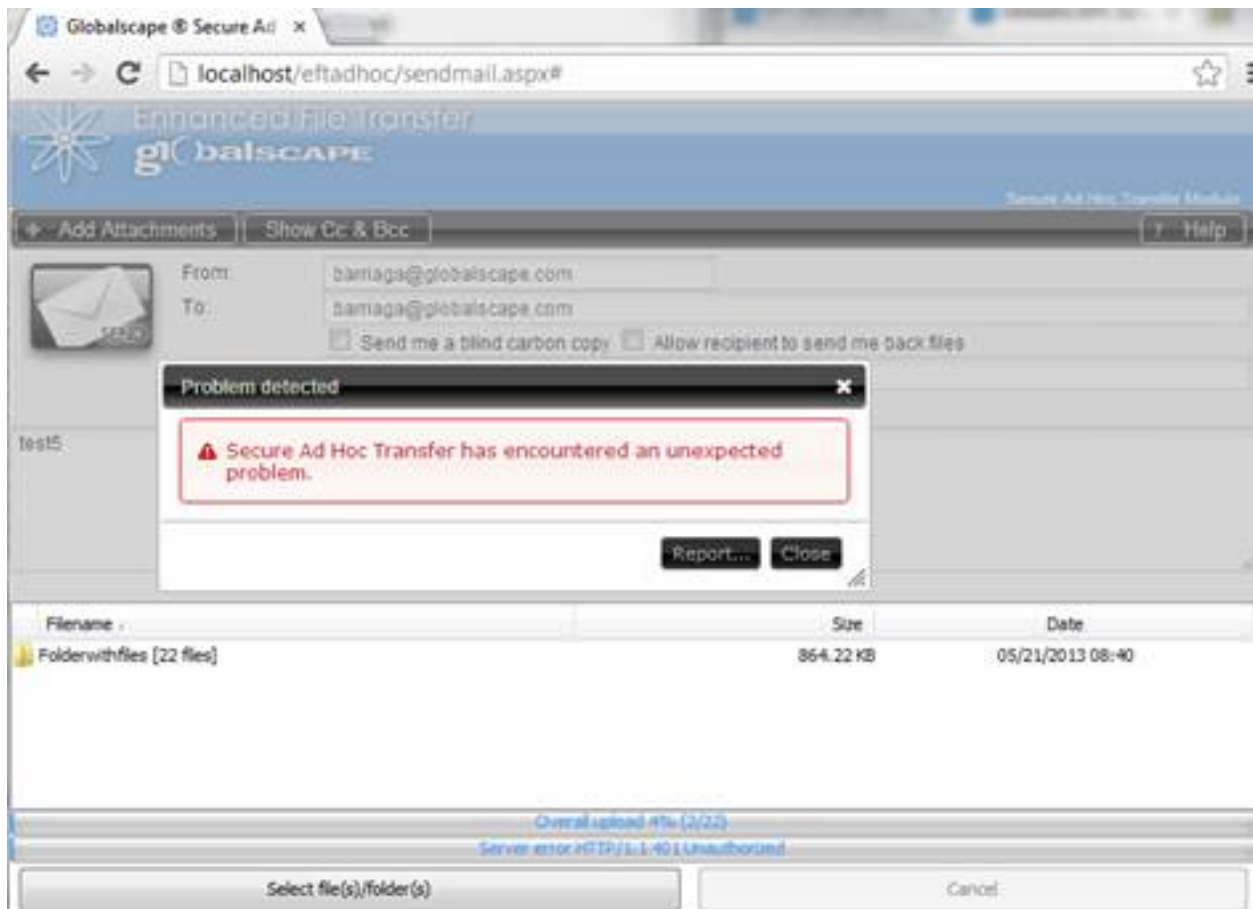# Received "Failure 401 Unauthorized" when uploading a folder in Secure Ad Hoc Transfer

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v7 and later
    - o   with Secure Ad Hoc Transfer and the Web Transfer Client

SYMPTOM

When attempting to upload a folder, the error message "Secure Ad Hoc Transfer has encountered an unexpected problem" and "Failure 401 Unauthorized" appears in the Java console log.

The Java console log shows:

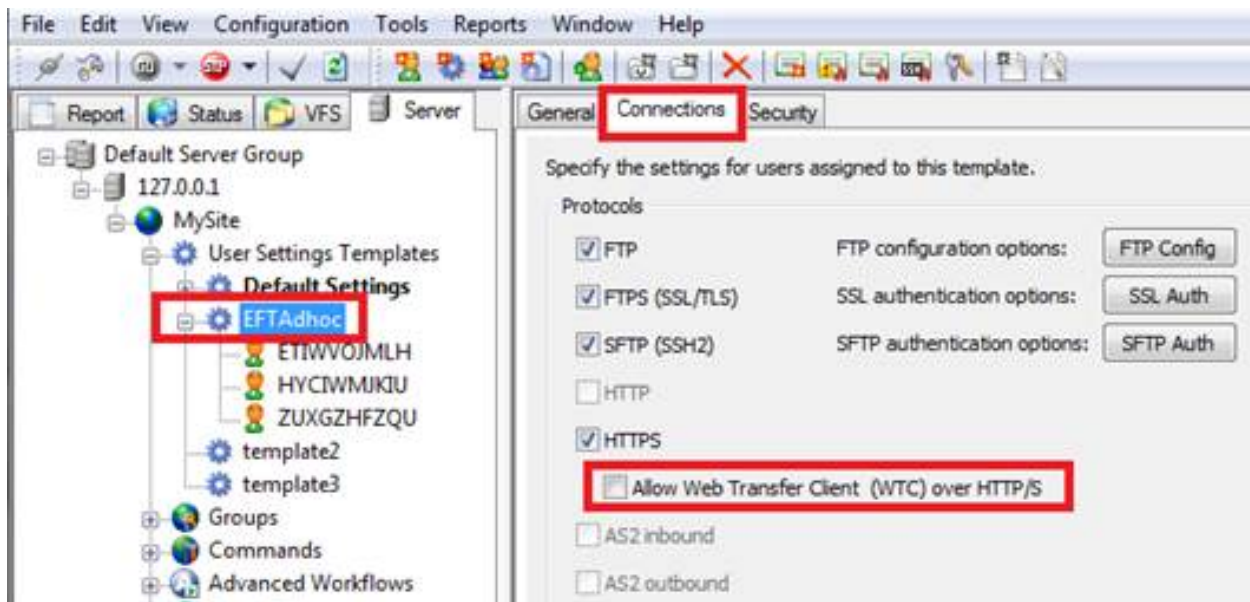## [INFO] HTTPTransfer - Head Status code = 401
[INFO] HTTPUploadTransfer - Upload failed

Received "Failure 401 Unauthorized" when uploading a folder in Secure Ad Hoc Transfer

SOLUTION

If you want to allow SAT users to upload folders using the SAT sendmail page, "Allow Web Transfer Client (WTC)" must be enabled on the Connections tab of the Ad Hoc template.

Verify the following setting is enabled:

MORE INFORMATION

The WTC must be licensed or in trial mode. The plaintext client (PTC) is unable to transfer folders.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11298/Received-Failure-401-Unautho...