

## Submit a Ticket to Support

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- all products

### **QUESTION**

How do I submit a ticket to Support?

### **ANSWER**

Create a [Support case](#), attach any relevant files, such as a DMP file, if needed, and send it to Globalscape Technical Support.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11292/Submit-a-Ticket-to-Support>