

# Timer event rules skip their scheduled execution time due to delays caused by the retry logic of ClientFTP

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT v7.2.1 and later

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

## **DISCUSSION**

The advanced property setting below will enable or disable legacy ClientFTP logic to perform transfer retries in serial mode when using the same connection settings for multiple transfers.

### **In EFT v8 and later:**

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{  
"SerialRetriesWhenUsingSameConnectionSettings": true  
}
```

### **In versions prior to v8.0:**

#### **Enable the following registry entry:**

HKEY\_LOCAL\_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\TED  
6\Settings\Connection\

Type: DWORD

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Value name: SerialRetriesWhenUsingSameConnectionSettings

Default Value: true

Cached: yes

Backup/Restore: yes

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11263/Timer-event-rules-skip-their...>