Timer event rules skip their scheduled execution time due to delays caused by the retry logic of ClientFTP

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT v7.2.1 and later

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

DISCUSSION

The advanced property setting below will enable or disable legacy ClientFTP logic to perform transfer retries in serial mode when using the same connection settings for multiple transfers.

In EFT v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{
"SerialRetriesWhenUsingSameConnectionSettings": true
}
```

In versions prior to v8.0:

Enable the following registry entry:

HKEY_LOCAL_MACHINE\Software\WOW6432Node\GlobalSCAPE Inc.\TED 6\Settings\Connection\

Type: DWORD

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Value name: SerialRetriesWhenUsingSameConnectionSettings

Default Value: true

Cached: yes

Backup/Restore: yes

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11263/Timer-event-rules-skip-their...