

Chrome won't download multiple files

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Web Transfer Client, EFT v7 and later

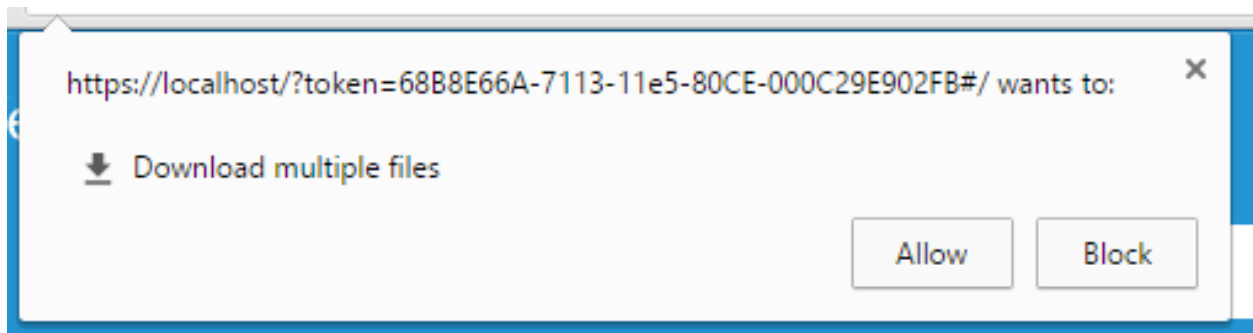
SYMPTOM

Unable to download multiple files at the same time in Chrome browser

RESOLUTION

Enable multiple downloads in browser

1. Click in the upper-right corner of the browser, then click **Settings**.
2. Scroll down to and click **Show advanced settings**.
3. Scroll down to **Downloads**, and clear the **Ask where to save each file before downloading** check box.
4. Attempt to download files again. This time, when prompted if you want to download multiple files, click **Allow**.



GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11236/Chrome-wont-download-multipl...>