

# Chrome won't download multiple files

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Web Transfer Client, EFT v7 and later

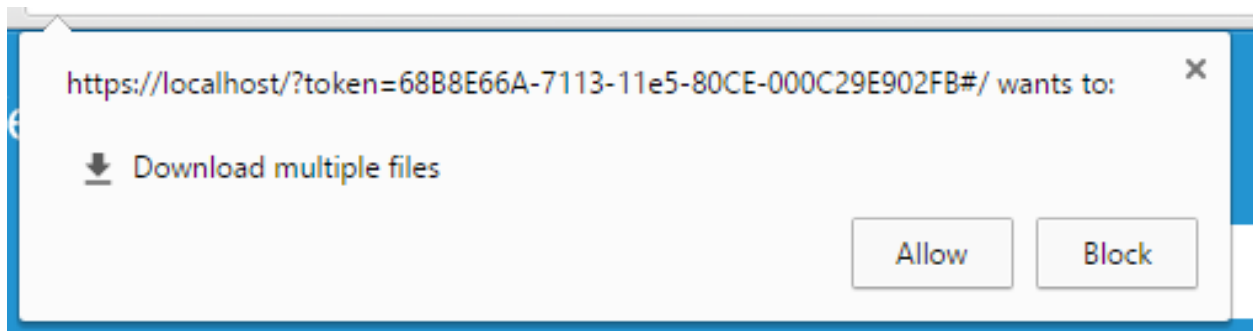
## SYMPTOM

Unable to download multiple files at the same time in Chrome browser

## RESOLUTION

### Enable multiple downloads in browser

1. Click in the upper-right corner of the browser, then click **Settings**.
2. Scroll down to and click **Show advanced settings**.
3. Scroll down to **Downloads**, and clear the **Ask where to save each file before downloading** check box.
4. Attempt to download files again. This time, when prompted if you want to download multiple files, click **Allow**.



GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11236/Chrome-wont-download-multipl...>