Unable to use Java applet for downloads in Internet Explorer 11

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Mail Express, v4.2.2 and earlier

SYMPTOM

Unable to use Java applet for downloads in Internet Explorer 11.

RESOLUTION

Use Internet Explorer 10 or another compatible browser.

MORE INFORMATION

See also https://kb.globalscape.com/KnowledgebaseArticle11210.aspx, regarding NPAPI changes to Chrome and Firefox.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11213/Unable-to-use-Java-applet-fo...