Using CuteFTP® with DMZ Gateway® for testing remote EFT™ Connections

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, all versions

DISCUSSION

In most corporate environments, EFT does not have Internet access. In those cases, DMZ Gateway® is used to provide EFT a secure remote connection. When troubleshooting Event Rules in EFT, it helps to connect to DMZ Gateway first, to determine whether any connection errors are in the Event Rule or the remote connection. With CuteFTP® and DMZ Gateway, you can connect to the remote server to test the connection details, folder paths, or to check if a file is ready to be picked up or delivered. Debugging Event Rules connections is made easier by connecting and testing remote connections using CuteFTP.

The attached PDF provides a procedure to connect from CuteFTP to the DMZ Gateway, where you can see if the connection was successful.

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