Cannot send a file in the browser using the Java applet; the Applet is unable to connect to the server

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, when using Java applet, all versions (Not available in v7.3.3.21 and later)
- Mail Express, when using Java applet, all versions

SYMPTOM

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RESOLUTION

Download and install the "Java Cryptography Extension (JCE) Unlimited Strength Jurisdiction Policy Files 8 Download" http://www.oracle.com/technetwork/java/javase/downloads/jce8-download-2133166.html from Oracle to allow a Java instance to support "strong" ciphers.

MORE INFORMATION

When Java attempts SSL connections, it cannot, by default, use strong ciphers (256bit and higher) *unless* the computer running Java deploys a specific Policy file to enable strong ciphers.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11202/Cannot-send-a-file-in-the-br...