

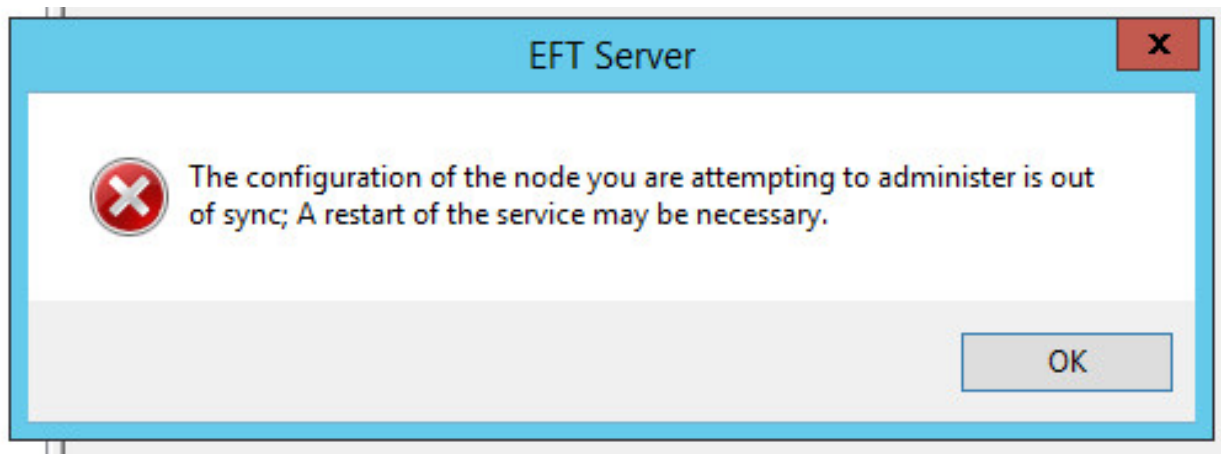
Message appears stating that the node is out of sync and that the service needs to be restarted

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.0 and later

### SYMPTOM

When an admin logs into the administration interface, a message appears stating that the node is out of sync and that the service needs to be restarted.



### RESOLUTION

Restart the EFT service.

### MORE INFORMATION/WORKAROUND

HA nodes running on systems with more than one network interface card can get into a state in which the nodes get out of sync.

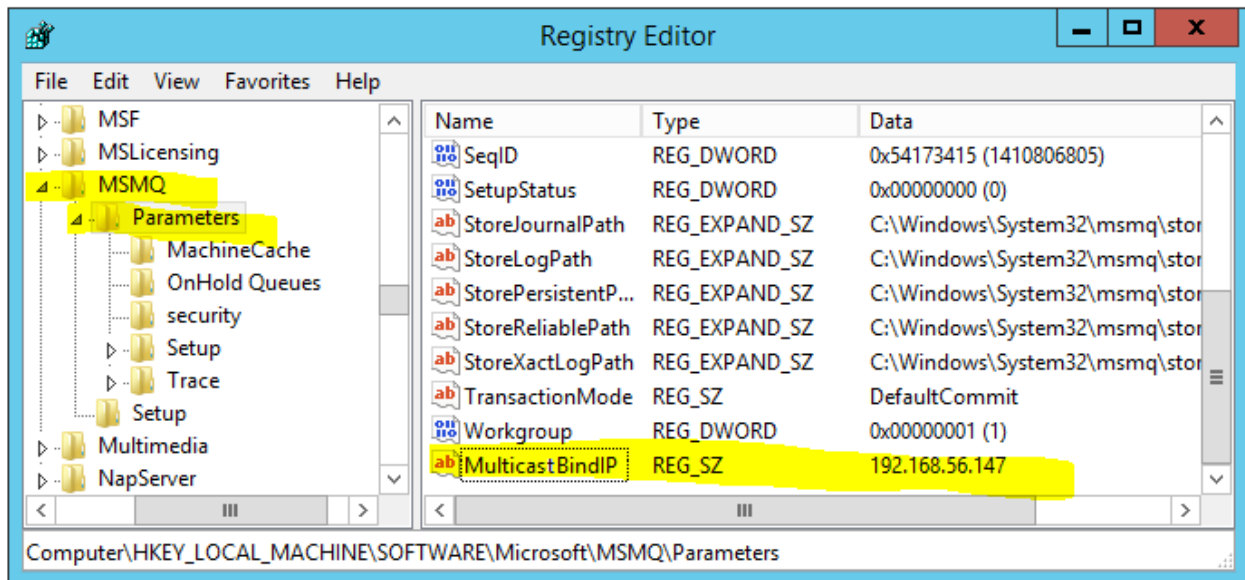
#### To prevent this from occurring

Bind your MSMQ listener to a specific static adapter by adding the following registry string value:

```
HKLM\software\Microsoft\MSMQ\Parameters\MulticastBindIP
```

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with the IP address of the adapter you want to bind to.



GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11197/Message-appears-stating-that...>