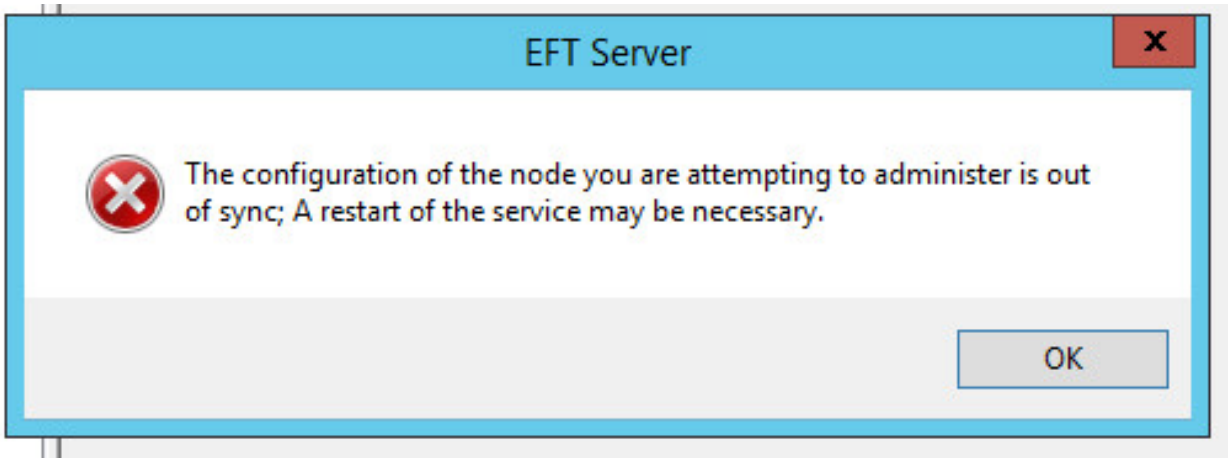
Message appears stating that the node is out of sync and that the service needs to be restarted

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.0 and later

SYMPTOM

When an admin logs into the administration interface, a message appears stating that the node is out of sync and that the service needs to be restarted.



A node can get out of sync if 1) on administrator login, if the configuration in memory does not match the configuration file on the shared drive; or 2) when the node fails to receive a configuration change message. In either case, the EFT server service will restart and load the latest configuration.

RESOLUTION

Restart the EFT service.

MORE INFORMATION/WORKAROUND

HA nodes running on systems with more than one network interface card can get into a state in which the nodes get out of sync.

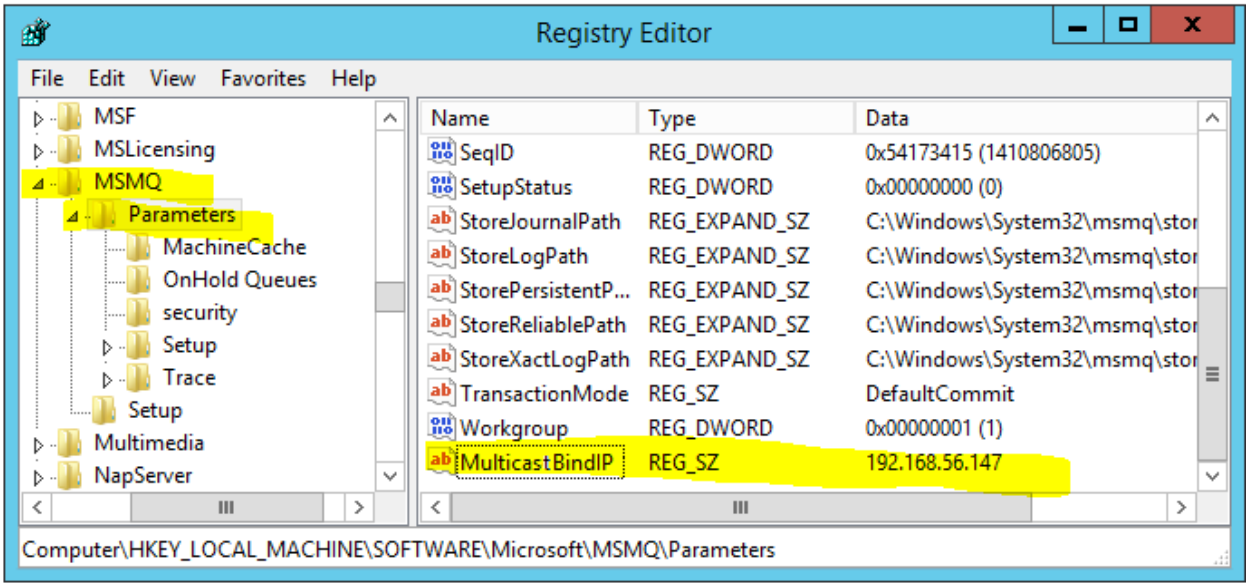
To prevent this from occurring

Message appears stating that the node is out of sync and that the service needs to be restarted

Bind your MSMQ listener to a specific static adapter by adding the following registry string value:

HKLM\software\Microsoft\MSMQ\Parameters\MulticastBindIP

with the IP address of the adapter you want to bind to.



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