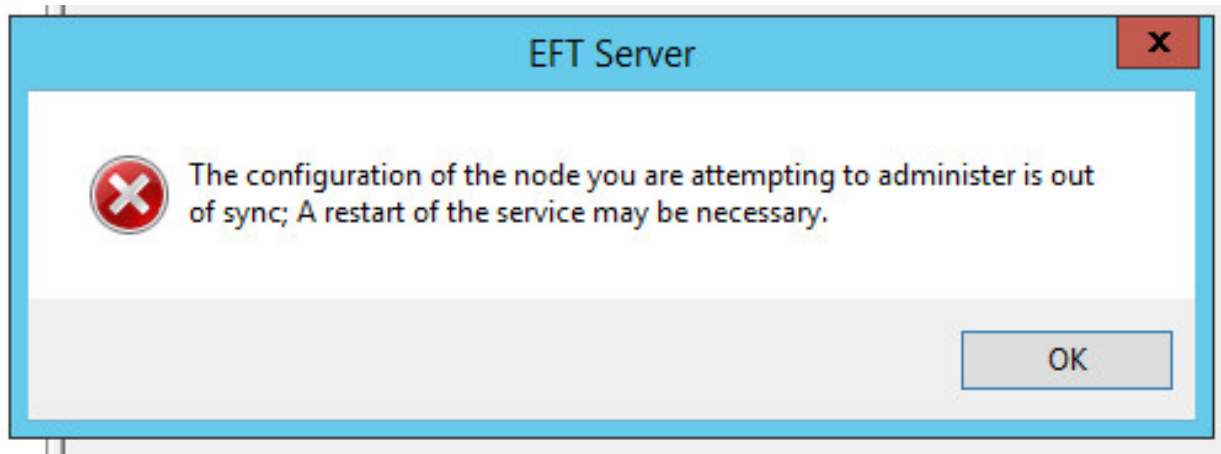Message appears stating that the node is out of sync and that the service needs to be restarted

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, v7.0 and later

SYMPTOM

When an admin logs into the administration interface, a message appears stating that the node is out of sync and that the service needs to be restarted.

RESOLUTION

Restart the EFT service.

MORE INFORMATION/WORKAROUND

HA nodes running on systems with more than one network interface card can get into a state in which the nodes get out of sync.
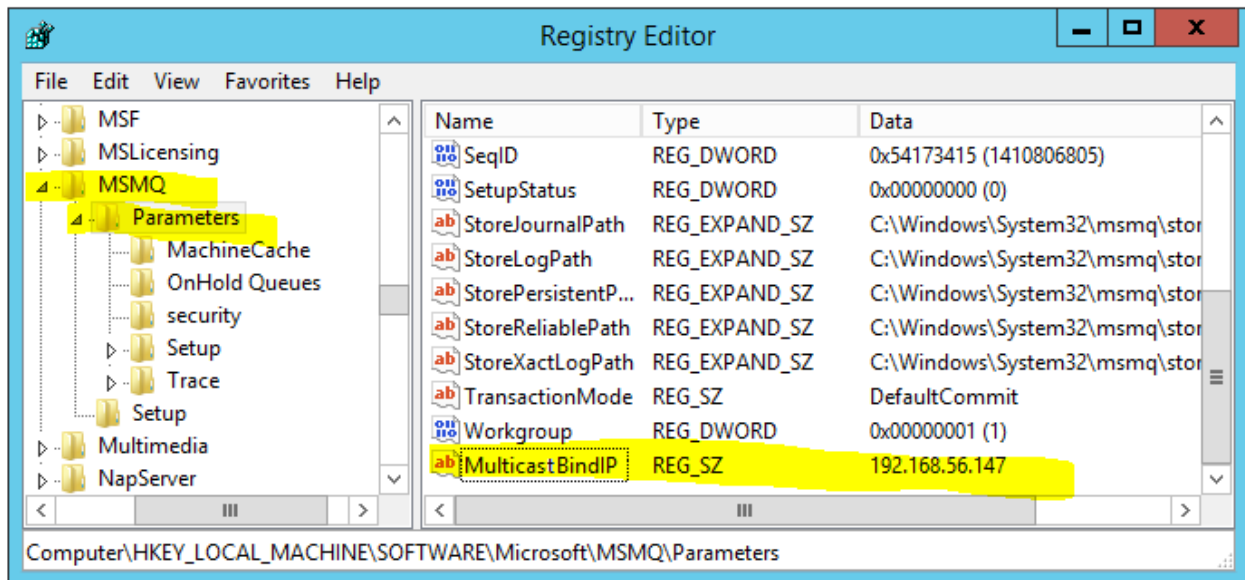
To prevent this from occurring

Bind your MSMQ listener to a specific static adapter by adding the following registry string value:

HKLM\software\Microsoft\MSMQ\Parameters\MulticastBindIP

Message appears stating that the node is out of sync and that the service needs to be restarted

with the IP address of the adapter you want to bind to.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11197/Message-appears-stating-that...