How do I clear the Java certificate store of Globalscape certificates?

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Any Globalscape products that use a Java applet

QUESTION

How do I clear the Java certificate store of Globalscape certificates?

ANSWER

Globalscape certificates are obtained during the use of Java-enabled applets within Globalscape software.

To clear the Java certificate in Windows

1. Open the Control Panel.
2. Open the Java Control Panel.
3. Click the **Security** tab.
4. Click **Manage Certificates**.
5. Select **Globalscape**.
6. Click **Remove**.
7. Click **OK** on the confirmation pop-up.
8. Repeat for any and all Globalscape certificates.

For Mac OS, follow the instructions at this link:
https://elearn.usu.edu/java/clearing-certificates.html

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11184/How-do-I-clear-the-Java-cert...