

How do I clear the Java certificate store of Globalscape certificates?

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- Any Globalscape products that use a Java applet

**QUESTION**

How do I clear the Java certificate store of Globalscape certificates?

**ANSWER**

Globalscape certificates are obtained during the use of Java-enabled applets within Globalscape software.

**To clear the Java certificate in Windows**

1. Open the Control Panel.
2. Open the Java Control Panel.
3. Click the **Security** tab.
4. Click **Manage Certificates**.
5. Select **Globalscape**.
6. Click **Remove**.
7. Click **OK** on the confirmation pop-up.
8. Repeat for any and all Globalscape certificates.

For Mac OS, follow the instructions at this link:

<https://elearn.usu.edu/java/clearing-certificates.html>

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11184/How-do-I-clear-the-Java-cert...>