"NO DATA" is displayed in the BAM transactions list

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, version 7.0.0

SYMPTOM

"## NO DATA ##" is displayed in the BAM transactions list.

RESOLUTION

Contact Support or your account manager to get the latest version of BAM. Versions of BAM prior to version 3.5 do not function properly with EFT version 7.0.0.

MORE INFORMATION

- It is strongly recommended that EFT v7.0.1 is used for proper operation of BAM. If you are currently using EFT v7.0.0, you should upgrade to 7.0.1.
- BAM 3.5, which supports EFT 6.4, 6.5, and 7, improves the BAM upgrade experience, seamlessly handling all aspects of the upgrade (except the database schema), including retaining all configuration automatically. No longer will customers need to remember to download a configuration backup, uninstall, and install the new version, and then restore configuration from the backup.
- For more information about BAM, refer to the online help at http://www.accolm.com/documentation/globalscape-bam/.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11181/NO-DATA-is-displayed-in-the-...