EFT Administration Interface Times Out While Running AS2 Outbound Settings Test

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT version 7 in an active-active clustered environment

SYMPTOM

When running the AS2 Outbound Settings test with a DMZ proxy defined, if the proxy goes offline, the EFT administration interface times out with the message "A connection timeout occurred while waiting for the Server to reply."

RESOLUTION

Restart the server service on all nodes.

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https://kb.globalscape.com/Knowledgebase/11177/EFT-Administration-Interface...