

# EFT Administration Interface Times Out While Running AS2 Outbound Settings Test

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT version 7 in an active-active clustered environment

## **SYMPTOM**

When running the AS2 Outbound Settings test with a DMZ proxy defined, if the proxy goes offline, the EFT administration interface times out with the message "A connection timeout occurred while waiting for the Server to reply."

## **RESOLUTION**

Restart the server service on all nodes.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11177/EFT-Administration-Interface...>