

In Firefox, a file removed by the applet prevents user edits to the Message box

#### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- Mail Express, all versions

#### **SYMPTOM**

In Firefox, a file removed by the applet prevents user edits to the Message box.

#### **RESOLUTION**

Click anywhere else on the page and then back on the text input. Firefox continues to display a cursor in the input field after it has given focus to the applet. Focus isn't be given back to the original field until after you click a different area and then come back to it.

#### **MORE INFORMATION**

This is a known bug in Firefox: [https://bugzilla.mozilla.org/show\\_bug.cgi?id=162317](https://bugzilla.mozilla.org/show_bug.cgi?id=162317).

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11124/In-Firefox,-a-file-removed-b...>