

# Conserve Local File Time Feature does not Work Properly when Connected to Serv-u FTP Server

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Pro, Home, and Lite, v8.x and earlier

## SYMPTOM

Conserve Local File Time feature does not work properly when connected to Serv-u FTP Server

## RESOLUTION

Turn off this feature when connecting to Serv-U or other FTP servers that modify the time sent as part of the MDTM set sequence.

## MORE INFORMATION

The MDTM command is designed to be used for *retrieving* a file's time from the server. However, CuteFTP and various other FTP clients use the MDTM command to change (*set*) an uploaded file's time stamp. The standard documenting the MDTM command (<http://www.ietf.org/rfc/rfc3659.txt>) makes no provisions for using the MDTM command to *set* the file time stamp, so various clients and servers have implemented the command differently.

The typical command syntax is MDTM YYYYMMDDHHMMSS FILENAME, where the HHMMSS is either the client's actual local time zone or, in the case of some FTP clients, GMT (Greenwich Mean Time), which mimics the *retrieve* behavior of MDTM [as documented in section 2.3 of the standard](#).

Certain servers, such as Serv-u, have extended the MDTM command even further, adding a time zone parameter to the end of the MDTM command, as follows:

```
MDTM YYYYMMDDHHMMSS[+-TZ] FILENAME
```

CuteFTP does not support this proprietary [+-TZ] parameter. Also, CuteFTP sends the local time for the HHMMSS portion of the MDTM command sequence, not the GMT time. Unfortunately, Serv-u (and potentially other FTP servers) expect the time to be sent in GMT and automatically adjust the time for the file, causing it to be different than what the client

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expected.

### Example

CuteFTP retrieves a listing. File time shows 8:55 AM:

```
-rw-rw-rw- 1 user group 20249 May 14 08:55 Reports.cfc
```

CuteFTP does an MDTM *retrieve* time to determine what the remote file's time is. Notice the server sends 12:55 PM, adding 4 hours due to the server's time difference and GMT:

```
COMMAND:> MDTM Reports.cfc
```

```
213 20040514125501
```

CuteFTP uploads the replacement file:

```
STOR Reports.cfc
```

CuteFTP issues an MDTM command to *set* the time according the actual date and LOCAL time of the file, 12:55 PM:

```
COMMAND:> MDTM 20040514125501 Reports.cfc
```

Subsequently, CuteFTP retrieves the list from the server, with the time of 8:55 AM.

```
-rw-rw-rw- 1 user group 20249 May 14 08:55 Reports.cfc
```

Notice that the server did not write the time stamp as 12:55, as requested. Instead, it assumed the time stamp was in GMT and subtracted 4 hours.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11103/Conserve-Local-File-Time-Fea...>