

The EFTDeleteExpiredUsers.wsf script in the SAT - Delete Expired Users Event Rule deletes the wrong folder

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, v6.3.x through 6.4.9

SYMPTOM

The **EFTDeleteExpiredUsers.wsf** script in the **SAT - Delete Expired Users** Event Rule deletes the wrong folder.

RESOLUTION

Update the **EFTDeleteExpiredUsers.wsf** script, as described below.

MORE INFORMATION

Upgrading to EFT 6.4.10 prevents this issue from occurring. For any legacy accounts created incorrectly before moving to the 6.4.10 (or newer) build, there is potential for the **EFTDeleteExpiredUsers.wsf** script, which runs on a schedule, to delete the wrong folder, which could include all users' folders for the **EFTAdhoc** Settings Template or, potentially, all folders under the Site root.

To avoid deleting incorrect folders, a few lines can be added to the script that resides under **<EFT Server Installation Directory>\GlobalSCAPE\EFT Server Enterprise\Scripts**.

Create a backup copy of **EFTDeleteExpiredUsers.wsf** and then add the lines described below to the original:

This below section of code starts on line 154 of the Script, add the highlighted lines:

---START CODE SNIPPIT---

```
f Err.number <> 0 then Call Log("WARNING: An error occurred while getting the user's home
folder Physical Path. [" & Err.number & "] " & Err.Description) missingHomefolder = true End
if 'Check to see if home folder matches user name ie home folder is set to site root or
settings template root. If not Prevent homefolder deletion if
InStr(sUserHomeFolder,arUsers(j)) < 1 then missingHomeFolder = true End If on error goto 0
'ensure the folder exists If oFSO.FolderExists(sUserHomeFolder) = true and not
missingHomefolder Then
```

The EFTDeleteExpiredUsers.wsf script in the SAT - Delete Expired Users Event Rule deletes the wrong folder

---END CODE SNIPPIT---

Once this change is made to the **EFTDeleteExpiredUsers.wsf**, save the file.

Instead of editing the script, you can download the attached ZIP file, which contains the updated script. Save a copy of your existing script instead of overwriting it, in case you have customized it in some way.

Refer to "[SAT Event Rules](#)" in the EFT Server help documentation for more information.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11098/The-EFTDeleteExpiredUserswsf...>