Choosing the server type from a Certificate Authority

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, all versions

QUESTION

After submitting the CSR file to my Certificate Authority (CA), I am prompted to select which type of server will use the certificate.

ANSWER

Any x.509 option. If no general x.509 option is presented, choose Apache.

MORE INFORMATION

Certificate Authorities such as VeriSign, Thawte, GeoTrust, and others often try to simplify the process of receiving a signed certificate by offering the user a choice of which type of server or application will use the certificate, offering choices like IIS, Apache, Tomcat, and others. Few offer Globalscape as an option. So which should you choose?

EFT Server supports a wide variety of certificate formats as documented in each version's help file. To be safe, however, it's best to select whichever type makes any mention of "x509" or "x.509" in the name or description. In the cases where no such mention is made, "Apache" will be the most likely candidate.

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