

Unable to run reports on Windows 2008 R2 when logged in as a domain administrator

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server, all versions

**SYMPTOM**

Unable to run reports on Windows 2008 R2 when logged in as a domain administrator.

**RESOLUTION**

Grant the domain account access to the Auditing and Reporting database.

**MORE INFORMATION**

EFT Server's Transfer Engine (TE) and the administration interface work under different accounts. The TE writes to the database under the LOCALSYSTEM account, which has access to the database. The domain account has no access to the database, by default.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11090/Unable-to-run-reports-on-Win...>