Can the Web Transfer Client (WTC) automatically resume or restart broken transfers?

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, version 6.0 and later

QUESTION

Can the Web Transfer Client (WTC) automatically resume or restart broken transfers?

ANSWER

Yes. The WTC will retry failed transfers a number of times before giving up. Even after the WTC has given up, if you attempt to upload the same file and a partial upload already exists on the server, then the WTC will resume the transfer from where it left off.

If network connectivity is lost while the WTC is transferring files, it will attempt some number of retries before stopping and showing the status as "Failed" in the queue. If connectivity is regained, the user can retry transfers that previously failed. If a file partially transferred before the connection went down, the transfer will be resumed from the point that it left off.

Refer to the help documentation for your version of EFT for more information.

GlobalSCAPE Knowledge Base
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