

SAT encounters "Generate Username" error during user creation

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, Secure Ad Hoc Transfer (SAT) module, version 6.3 and later

SYMPTOM

SAT encounters "Generate Username" error during user creation.

RESOLUTION

If you encounter this error, in the **C:\inetpub\wwwroot\EFTAdhoc\web.config** file, change the line `<security mode="TransportCredentialOnly">` to `<security mode="Transport">`.

MORE INFORMATION

This error occurs infrequently and is caused by installing SAT with only HTTP enabled and then subsequently enabling HTTPS in IIS. In a normal installation, ASP.net application would detect from IIS that HTTPS had been enabled and would properly edit the web.config file when SAT is installed.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11045/SAT-encounters-Generate-User...>